

COMPULSORY SAFETY RULES BEFORE STARTING THE ACTIVITY

SUSPENDED PATHS

The ticket allows you to access the different Hanging Paths as follows:

- MINI JUNIOR - BLUE (from the ground 40 cm): access to the path is allowed to children from a minimum of four years old with the obligation of the assistance of an accompanying non-paying adult.

- JUNIOR - GREEN (from the ground 3 m): access to the path is permitted from 110 cm in height and 7 years of age. Children aged 6 can only participate with the assistance of an accompanying paying adult (1:1 ratio).

- TOP JUNIOR - GREEN (from the ground 10 m): access to the path is permitted from 110 cm in height and 7 years of age. Children aged 6 can only participate with the assistance of an accompanying paying adult (ratio 1 to 1).

- TOP ADULTS: (from the ground 10 m): Access to the path is permitted from 140 cm in height and 14 years of age.

1. The cost of the ticket includes: the use of personal protective equipment (PPE), the demonstration briefing on safety/progression techniques and supervision by the staff.

2. Users must scrupulously observe the instructions given by the assistance personnel, as well as the rules of these regulations.

3. Only persons with a maximum body weight of 100 kg and those wearing a bracelet are permitted to use the attraction. Only one person may enter each route line. A maximum of two people may stay on each platform.

Please wait for a place to become free before starting the line. It is MANDATORY to remain permanently anchored to the safety cable marked with RED signs. It is forbidden to intentionally swing or shake the Lines.

4. It is compulsory to wear suitable shoes (trainers or hiking boots) and to tie your hair. Mobile phones, keys, purses, etc. must be left on the ground, as dropping them can cause damage to yourself and other users. It is forbidden to throw stones and/or objects, paper or any other objects.

5. Smoking is strictly forbidden inside the facility.

6. In order to guarantee the safety of the users, the spectators are obliged to respect the areas allocated to them.

7. Each user warrants that they are in good health and undertakes not to enter the park's activities under the effects of alcohol, narcotics and/or drugs that limit their lucidity and could constitute a dangerous situation for themselves or others. The park staff reserves the right to prevent access to the park's activities for those who appear to be under such effects and who may cause harm to themselves and/or third parties. Each user also guarantees that he or she is not suffering from pathologies that could limit his or her physical and/or psychic capacities and that are such as to generate a dangerous situation for himself or others.

8. It is strictly forbidden to access the activity when the park is closed or surveillance staff is not present.

9. In the event of adverse weather conditions (rain and/or wind and/or storm), for safety reasons, the activity will be interrupted and no reimbursement will be made. However, if the activity is interrupted within the first hour of access to the Park, a 30% discount voucher will be issued on the purchase of a new "Adventure Park" ticket. This voucher cannot be combined with other discounts or promotions.

10. Before starting the activities it is compulsory: A) TO READ THE RULES CAREFULLY; B) TO PARTICIPATE IN THE INSTRUCTIVE BRIEFING, AS WELL AS IN THE PRACTICAL TRIAL, regardless of the level of knowledge of each user. Therefore, before proceeding with the activity, it is indispensable, after having carried out the briefing and having understood the instructions given, to sign the regulations acceptance form.

11. It is compulsory to wait for the instructor to arrive in order to put on the harness correctly and safely. It is forbidden to perform this manoeuvre independently.

12. Users are responsible for observing the regulations, as well as the recommendations and instructions given to them by the staff in charge of the activities.

13. The park manager and/or staff reserve the right to interrupt or deny the activity to those who do not respect the safety rules, misbehave, disturb or endanger themselves and other users. In this case, no refund of the ticket will be granted.

14. Each user shall carry out the activity independently and on his/her own responsibility. The manager of the Park declines any responsibility for what may happen to people and/or things during the activity. In any case the Park's operator is not responsible for accidents and/or damages that are due to 1) failures and/or negligence of the user; 2) unforeseeable and unavoidable failures of third parties; 3) force majeure or fortuitous events; 4) unpermitted or illegal actions of third parties.

15. The Park Manager shall not be liable for injuries or damages suffered by parents and/or carers of users in the Park's facilities.

16. The Park Manager shall not be responsible for the loss, theft, and deterioration of valuables left in lockers, or unattended or forgotten inside and outside the Park, including in parked vehicles.

17. The signing of the regulation acceptance form and the use of the Park automatically implies the reading, understanding and acceptance of the rules set out herein and stated at the beginning of every activity in the Park.

18. No responsibility is accepted in the event of non-compliance with the rules of these regulations.

19. In the event that the user suffers any damage and/or injury during the activity in the Park, he/she shall immediately notify the Management by the time he/she returns the material. The period of time in which to assert any kind of claim against the Park's management (such as, for example, reimbursement, compensation for damages, etc.) is fifteen days starting from the day in which the user carried out the activity inside the Park.

The request must be submitted in writing to AcquAdventure S.r.l. with registered office in Baveno (VB), Via Cavalli n. 18, by registered mail with return receipt or by pec to the following address acquadventure@pecvb.it. Failing this, the user shall forfeit the right to submit complaints and/or requests and the operator shall not be held liable.

20. For any dispute concerning the carrying out of activities within the Park, the exclusively competent Court shall be that of Verbania.

AQUADVENTURE PARK BAVENO MANAGEMENT

